

## **GENERAL TERMS AND CONDITIONS PROMOTIONAL CAMPAIGNS ZIGGO DOME**

These Terms and Conditions Promotional Campaigns Ziggo Dome (hereinafter: "Campaign Conditions") apply to all promotional games of chance and activities to be organised by Ziggo Dome on all communication channels of the Ziggo Dome, such as our website [ziggodome.nl](http://ziggodome.nl), our newsletters, and our social media pages (Facebook, Twitter, Instagram), hereinafter referred to as: "the campaign".

Participating in the campaign in question means that the participant agrees to the following terms and conditions:

### **Article 1 - Participation**

- Each campaign will specify the manner and the period during which the campaign is open for participation and if there will be any additional conditions for participation.
- Participants under 18 years of age declare to have obtained consent of (a) parent(s) or legal representative(s) to participate in the campaign. If an inspection reveals this is not the case, the Ziggo Dome is entitled to exclude the participant from participating in the campaign.
- If any participation costs are involved then these costs will be stated with the specific campaign. In any case, the costs per entry will not exceed the communication costs mentioned for the campaign in question.
- Employees of the Ziggo Dome and any third party (parties) engaged by the Ziggo Dome are, in principle, excluded from participating in the campaign.

### **Article 2 - Prizes**

- Each campaign will state what the prizes are and how many prizes can be won.
- The prize is personal and is made out in the name of the winner.
- The prize is non-transferable or otherwise exchangeable or payable in cash.
- Refusal of the prize by the winner will, in principle, void the prize.
- If the prize consists of entrance to or entrance tickets for an event, the prize will be awarded based on availability. Admission tickets may be subject to terms and conditions of the event organizer.

- If the prize consists of entrance to or entrance tickets for an event, no claim for any kind of compensation can be made in the case of cancelation of the event in question.

### **Article 3 - Winners, publication, and announcement**

- Winners will be selected in an impartial manner.
- Each campaign will indicate at what time and through which communication channel the winners will be announced.
- For payment of the prize, the winner must report to the Ziggo Dome by sending a private message on the communication channel as indicated by the campaign. In addition, winner(s) can also always report by sending an e-mail to [prijsvraag@ziggodome.nl](mailto:prijsvraag@ziggodome.nl) stating the name of the campaign.
- In the event a winner has not reported to the Ziggo Dome in a timely manner, the prize will, in principle, lapse. Winners must report within 48 hours after the prize draw, or - if the prize consists of entrance to or entrance tickets for an event in the Ziggo Dome that takes place within 48 hours after the draw – within 2 (two) hours before the start of the event.
- The winner must be able to provide proof of identity on the date of the event.
- Not all participants will be individually notified about the result.
- No correspondence will be entered into in respect of the results.
- No rights can be derived from participation and/or the results.
- Prizes will be provided as is. Ziggo Dome will not be responsible for any visible or hidden defects to the prizes nor for any damage to the delivery (shipment) of the prize.

### **Article 4 - Personal data**

- By participating in the campaign, the participant grants Ziggo Dome consent to publish their personal data on the communication channels of the Ziggo Dome.
- The personal data provided by the participant to Ziggo Dome will be processed in accordance with [the Privacy Policy of Ziggo Dome](#).

### **Article 5 - Exclusion, liability, and other conditions**

- Ziggo Dome reserves the right to not pay a prize if (the suspicion exists that) directly or indirectly improper means are used by a player.



- Ziggo Dome reserves the right to refuse submissions that appear to be fraudulent or otherwise unlawful or incorrect.
- Ziggo Dome will not be liable in any way for any damage ensuing from the participation in a campaign, nor for any technical failures, defects or delays in relation to the participation in a campaign or the designation of the winner.
- Ziggo Dome reserves the right to terminate a campaign prematurely. Premature termination will, in principle, be announced through the media on which the campaign took place.
- If certain specific rules are drawn up for a campaign that deviate from these campaign conditions, then these specific rules will prevail over the provisions in these terms and conditions.
- The Campaign Conditions do not relate to promotional activities that are organized under the responsibility of advertisers, sponsors or other third parties (production companies).
- The Campaign Conditions have been drawn up in accordance with the Code of Conduct for Promotional Games of Chance (Gedragscode Promotieele Kansspelen).
- Any questions or comments can be e-mailed to [info@ziggodome.nl](mailto:info@ziggodome.nl), or by regular mail (in an adequately stamped envelope) to: Ziggo Dome, Postbox 22992, 1100 DL Amsterdam.
- Ziggo Dome will – if applicable – take care of tax returns and (arrange to) withhold tax on games of chance, unless otherwise stated in the specific game terms and conditions.
- Ziggo Dome may unilaterally change the Campaign Conditions. In this event, Ziggo Dome will notify the participant accordingly. If the participant is a person not acting in the exercise of a profession or business and the change results in the participant receiving a performance that differs materially from the original performance of Ziggo Dome, the participant will be entitled to terminate the agreement with effect from the date on which the changed Campaign Conditions come into force.
- The Campaign Conditions and any agreement between Ziggo Dome and the participant will be governed by Dutch law. All disputes that may arise in connection with the agreement between Ziggo Dome and the participant or any agreement resulting therefrom shall be settled exclusively by the courts of

Amsterdam, unless the participant is not acting in the exercise of a profession or business and, within one month after Ziggo Dome has invoked this provision in writing, has made it known that they choose the legally competent court to settle the dispute.

- In the event of discrepancies or differences in interpretation between the Dutch text of the Campaign Conditions and the translation into the English language, the Dutch text shall, at all times, be decisive and binding.