

## TOKEN CONDITIONS ZIGGO DOME

1. Tokens are *the* method of payment for consumptions in the Ziggo Dome.
2. Tokens can be purchased at one of the token vending machines located on each floor, or at the service desks on the ground floor.
3. Tokens can be used at all events in the Ziggo Dome during the specified validity period, as mentioned below, unless otherwise indicated.
4. Tokens can only be purchased in multiples of 4.5.
5. Tokens can be paid for by debit card or credit card. Ziggo Dome accepts Maestro, V-Pay, Visa, MasterCard and American Express.
6. Cash payments are possible on a very limited scale at the service desks and at a limited number of token vending machines. Banknotes of €200,- and €500,- are not accepted, banknotes of €100,- may be refused.
7. Token vending machines are able to give change. Banknotes will either be fully paid out in tokens or the remaining sum will be returned.
8. Remaining, valid tokens may be saved for your next visit to the Ziggo Dome. Tokens can also be changed at the service desks up to half an hour after the end of the event.
9. The first series of tokens (orange Ziggo, black Dance and purple Ziggo Dome Member Club tokens) could be changed for cash until 31 December 2013.
10. The validity of tokens purchased after August 1, 2013 is stated on the token itself.
11. Tokens, up to €50,-, purchased after August 1, 2013 may be changed for a period of five months after the validity date mentioned on the token. For amounts above €50,- a refund request must be filled in. The refund will take place by bank payment, if you have the right to refund.
12. When submitting a refund request Ziggo Dome may ask for further information, such as a purchase receipt. Ziggo Dome is entitled to further investigate a refund request and/or to decline refund when suspecting that tokens might be unlawfully obtained or when questioning the provided information.
13. Ziggo Dome reserves the right to change these Token Conditions.

