

## **GENERAL TERMS AND CONDITIONS CONSUMPTION CARD**

### Credit

1. The maximum credit balance on a Consumption Card is €150.
2. Any remaining credit can be saved for your next visit to the Ziggo Dome.
3. The credit on the Consumption Card has unlimited validity and can be used in parts for the available range of food and drinks.
4. The credit on the Consumption Card cannot be revalued and cannot be paid out in cash or otherwise refunded.
5. Should the Consumption Card itself be replaced, Ziggo Dome will inform the cardholders of this in a timely manner via its websites, portals and social media channels, stating the period within which and the conditions under which the credit is to be transferred to another means of payment.

### Use

6. The Consumption Card can be used for purchases at events at the Ziggo Dome, unless indicated otherwise.
7. For every purchase made with the Consumption Card, the balance is debited with the purchase amount in the transaction system of Ziggo Dome.
8. Use of the Consumption Card is at the cardholder's own expense and risk. Ziggo Dome is not liable for damage, loss or theft of the Consumption Card.
9. In case of suspected fraud or abuse, Ziggo Dome is entitled to refuse the Consumption Card as a payment method, declare it invalid and confiscate it.
10. The Consumption Card is not personal and in case of damage or loss no new card will be issued. Ziggo Dome may assume that the cardholder is also the person entitled to it. Ziggo Dome is not obliged to carry out further verification of a valid Consumption Card. The customer is responsible for ensuring that he becomes and continues to be the holder of the Consumption Card.

### Miscellaneous

11. Complaints about incorrect transactions with or malfunctions in the Consumption Card must be reported to the point of sale in question, the service desk or via [service@ziggodome.nl](mailto:service@ziggodome.nl) without delay, and in any case before the end of the event concerned.
12. Ziggo Dome reserves the right to amend these Regulations.